

**DELHI JUDICIAL ACADEMY
(High Court of Delhi)**

SECTOR – 14, DWARKA

NEW DELHI – 110078

Phone No.: 011-28036687, Fax No. : 011-28036683, E-Mail: dja@nic.in

Tender Enquiry No : 2017_DJA_137267_1

ESTIMATED COST : Rs.12,00,000/- + TAX

EARNEST MONEY DEPOSIT : Rs. 24, 000/-

**NOTICE INVITING TENDERS FROM TOUR OPERATORS FOR ENVIRONMENT
AWARENESS & STRESS MANAGEMENT RETREAT
(10th – 12th NOVEMBER, 2017)**

1. INVITATION TO BIDDERS

Delhi Judicial Academy is inviting tenders from established Tour Operators to make boarding and lodging, sightseeing and travel arrangements for 70 Judicial Officers of Delhi District Judiciary for their retreat at Udaipur-Chittorgarh, Rajasthan from 10th – 12th November, 2017 as per the details provided in this Tender Document.

2. BIDDING PROCESS SCHEDULE

1.	Mode of Tendering (Online)	Two-Bid System i.e. Technical Bid and Financial Bid
2.	Last Date & Time for Submission Bids along with EMD online	11-10-2017; 12:00 noon
3.	Last Date & Time for Submission of EMD in Tender Box at the Delhi Judicial Academy	11-10-2017; 04:00 P.M.
4.	Date & Time for Opening of Technical Bids & Tender Box	12-10-2017; 12: 00noon

3. AVAILABILITY OF TENDER DOCUMENT

The Tender Document would be available for download on the e-procurement website of Govt. of NCT of Delhi i.e. <https://govtprocurement.delhi.gov.in> and also on the website of Delhi Judicial Academy (judicialacademy.nic.in).

4. PROPOSED ITINERARY FOR THE RETREAT:

Day & Date	Itinerary
Day-1 09.11.17 (Thursday)	Departure from H. Nizamuddin Railway Station to board Mewar Express (12963) at 07.00 PM
Day-2 10.11.17 (Friday)	Reach Udaipur Railway Station by 07.15 AM
	Drive to Hotel/Resort at Udaipur
	Check-in at the Hotel/Resort
	After breakfast, full day City Tour including sunset boat ride in Lake Pichola by Heritage Motor Launch Cherysle/ Heritage Motor Launch Ford / charter boats by HRH Group of Hotels
	Back to Hotel/Resort
	Evening free
	Dinner and Over Night Stay at Udaipur
Day-3 11.11.17 (Saturday)	Breakfast at Hotel/Resort at Udaipur
	After breakfast, proceed to Chittorgarh via Haldi Ghati, on the way stop over for darshan at Eklingji Temple – reach by 11.15 AM for Rajbhog Darshan at Nathdwara
	Lunch at some good restaurant at Nathdwara
	On the way to Chittorgarh, stop over to meet the representatives of an NGO at Rajsamand to know about their activities etc. After tea resume Journey to Chittorgarh
	Check-in at Hotel/Resort at Chittorgarh
	Visit Chittorgarh Fort for Sound and Light Show
	Dinner and Over Night Stay at Chittorgarh
Day-4 12.11.17 (Sunday)	Breakfast at Hotel/Resort at Chittorgarh
	Local sightseeing including visit to the Fort, nearby temples like Sanvaria Seth Temple and Jain Temples and other places of interest
	Lunch at Hotel/Resort at Chittorgarh or at some other good Restaurant
	Afternoon free
	After tea, proceed to Chittorgarh Railway Station
	Departure from Chittorgarh Railway Station by Mewar Express (12964) at 8:30 PM
Day-5 13.11.17 (Monday)	Reach H. Nizamuddin Railway Station by 06.35 AM
	Tour concluded

Note: Minor changes can be made on the spot with regard to the sightseeing itinerary depending upon the interest of the group

5. SCOPE OF WORK:

All Tour Operators bidding for the Contract may note the following scope of work:

(i) *Availability of vehicles:*

Vehicles shall remain available from the time of pick up at Udaipur Railway Station on arrival at 7:15 am on 10.11.2017 till the drop at Chittorgarh Railway Station for departure at 8:30 pm on 12.11.2017.

(ii) *Number of Vehicles and category:*

Two 35 seat Buses and one 10 seat luxury Tempo Traveller

(iii) *Hotel category:*

Four star Hotel / Resort with equivalent facilities including recreational facilities.

(iv) *Number of Rooms:*

Six Rooms on single occupancy basis and remaining on twin sharing basis with two separate beds.

(v) *Food during the Tour:*

Food to be served shall be both vegetarian and non-vegetarian.

Apart from the Breakfast, lunch and dinner to be served, tea/coffee with light snacks in the evening at some good restaurant on the way or at the place of stay, as the case may be.

There shall be provision made for sufficient drinking water in the vehicles and also cold drinks/packageged juices and light packageged snacks while travelling.

(vi) *Providing Food in the Train:*

Since on Mewar Express no dinner is served, Tour Operator would arrange for packageged dinner at H Nizamuddin Railway station on 9/11/2017 and at Chittorgarh Railway Station on 12/11/2017.

(vii) *Sightseeing, entrance fees etc:*

All arrangement for sightseeing both at Udaipur and Chittorgarh shall be made by the Tour Operator including hiring of sufficient number of guides considering the size of the group and payments to be made to them, payment of entrance fees wherever required at forts, palaces, museums, parks etc, payment for boating, tolls and parking charges etc, taking into account the itinerary noted above.

(viii) Medical Emergencies:

There shall be a proper arrangement made for a first aid box in each vehicle. Tour Operator shall also keep a list all nearby hospitals and ambulance service providers with their numbers to meet any medical emergency

Note: It is made clear that in case of diversion of routes because of any reason, no extra cost shall be payable.

6. STAFF OF TOUR OPERATOR ON VEHICLE:

The Tour Operator shall depute one Tour Coordinator, capable of taking independent decisions wherever required and also depute sufficient number of staff to remain with the Touring Officers throughout the journey to take care of logistics and supervising the entire arrangement.

7. COURSE COORDINATOR:

Academy will depute one of its officers as the Course Coordinator for the Tour.

8. INSTRUCTIONS OF THE COURSE COORDINATOR TO BE FOLLOWED

The Tour Coordinator shall be bound to follow the instructions of the Course Coordinator wherever it may become necessary to give such instructions for the smooth conduct of the Tour.

The Course Coordinator shall also be within his/her right to change the Food Menu at any point of time, with sufficient notice to the Tour Coordinator whenever she/she may consider it so necessary.

9. BREAKDOWN OF VEHICLES :

In case of breakdown of any of the vehicles, the Tour Operator shall arrange for the replacement of such vehicle(s) by a vehicle, as far as possible, of the same category.

10. ELIGIBILITY CRITERIA:

- (i) Tour Operator shall have turnover of at least Rs. 10 Lakhs in each of the last two financial years i.e. 2015-2016 & 2016-2017.
- (ii) Tour Operator shall have a valid PAN & GST Number.
- (iii) Tour Operator should not have been black listed by any State/ Central Government/ PSU/ Autonomous Bodies.
- (iv) Tour Operator, in case of it being a Private Tour Operator, preferably be on the approved list of Tour Operators of Indian Tourism Development Corporation, Delhi Tourism Development Corporation or any State Tourism Development Corporation/ Undertaking.

- **None of the above condition, however, would apply in case the Tour Operator happens to be Indian Tourism Development Corporation, Delhi Tourism Development Corporation or any other State Development Tourism Corporation/ Undertaking.**

11. PENALTY CLAUSE

In case the services provided by the Tour Operator are found to be deficient, the Academy shall be within its right to impose any penalty/ recover compensation/ not to make the payment to the extent it may consider necessary, taking into consideration the nature of the deficiency. The decision of the Chairperson, Delhi Judicial Academy shall be final in this regard.

12. ONE BID PER TOUR OPERATOR:

Each Bidder shall submit only one tender. If it is found Bidder has filed another Bid in some other name or through some other Partner or Director or close relative, like son/daughter/spouse or parents, all such Bids shall be rejected.

13. SUBMISSION OF BID:

The evaluation of the tender would involve two stages of scrutiny:

(i) **TECHNICAL BID:**

The Technical Bid is required to be uploaded as per **Annexure 'A'** along with the scanned copies of the following documents / details:-

1. EMD as demanded in the NIT.
2. Registration Certificate under the Indian Partnership Act or Companies ACT, as the case may be. In case of a proprietorship Firm, any certificate under any law which may show it to be a business entity.
3. PAN
4. VAT Returns filed during the F.Y.2015-16.
5. Technical Bid in the form as given in **Annexure 'A'**.
6. Statement showing minimum annual turnover at least Rs.10 Lakhs in each of the last two financial year 2015-16 & 2016-17 attested by a Chartered Accountant as per **Annexure 'D'**.
7. Income Tax Returns for the three Assessment Years – 2014-15, 2015-16 and 2016-17.
8. Registration Certificate for GST.
9. Undertaking in the form of **Annexure B'**.

- **The Tender shall remain valid and open for acceptance for a period of 90 days from the last date of submission of tender.**

(ii) **FINANCIAL BID:**

Financial Bid shall be uploaded in the standard form '**Annexure C'**'. The rates quoted in the Financial Bid should be in Indian Currency clearly in figures as well as in words.. In case of any difference, the rates quoted in words shall be treated as final.

(iii) **DOCUMENTS TO BE SUBMITTED OFFLINE:**

The Bidder shall deposit EMD in a sealed cover and also undertaking as per **Annexure 'B'** in original in another separate envelope in the tender box kept at the reception counter of Delhi Judicial Academy on or before the date and time given for the submission of Tender.

(iv) **BID SECURITY/EMD:**

- a) The Bidder shall deposit Bid Security (Earnest Money Deposit) for an amount of Rs.24000/- (Rupees Twenty Four Thousand only) in the form of Fixed Deposit Receipt / Term Deposit Receipt (from a Nationalized / Scheduled Commercial Bank in favour of "DDO, Delhi Judicial Academy, New Delhi" in a sealed envelope and deposit the same, as noted above, in the tender box kept at the Reception Counter of Delhi Judicial Academy. The Bid Security will remain valid for a period of six months from the last date of submission of Tender.
- b) Any Tender not uploaded with a copy of Bid Security and Bid Security not being submitted in original as stated above shall be rejected.
- c) Bid Securities of the unsuccessful Bidders will be returned to them at the earliest soon after the completion of the tendering process.
- d) Bid security of the successful Bidder shall be returned on the receipt of Performance Security and signing the Contract.
- e) Bid Security shall be forfeited if the Bidder withdraws its Bid during the period of Tender validity.
- f) Bid Security shall be forfeited if the successful Bidder neglects or refuses to execute the Contract or fails to furnish the required Performance Security within the time frame specified by the Academy or violate any other terms & conditions of the tender.

(v) **HOW TO SUBMIT THE BIDS**

The Bid shall be submitted in two stages viz (i) *Technical Bid* (ii) *Financial Bid*. The Technical Bid with all the supporting documents & Financial Bid should be uploaded on e-procurement website i.e. www.govtprocurement.delhi.gov.in

(vi) **NO REQUIREMENT OF TECHNICAL BID FOR STATE AGENCIES:**

Indian Tourism Development Corporation, Delhi Tourism Development Corporation or any of the State Tourism Development Corporation/ Undertakings are being exempted from participating in the Technical Bid. Their participation shall only be confined to Financial Bids.

14. RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS:

Delhi Judicial Academy is not bound to accept the lowest or any bid and may at any time without notice terminate the tendering process.

15. EVALUATION OF BIDS:

- (i) The bids of eligible Tour Operators, who qualify the technical evaluation, will be considered for financial evaluation.

- (ii) The contract will be awarded to the Tour Operator who is found to have quoted lowest price (L1) in the financial bid.
- (iii) If, the price quoted by more than one Tour Operator are found to be lowest i.e. **L1**, then the contract will be awarded to the Tour Operator having higher experience in terms of having conducted such tours. The decision of Delhi Judicial Academy will be final and binding in this regard on such Tour Operators.
- (iv) The Tour Operator whose consolidated rates are accepted will have to deposit a performance security of 5% of the total cost at the time of signing of the contract in the shape of fixed deposit receipt from any commercial bank in an acceptable form in favour of DDO, Delhi Judicial Academy, payable at New Delhi which shall remain valid or open till all obligations under the contract have been discharged of all outstanding dues against the tour operator of any nature against the bill submitted by the tour operator or otherwise. In the event of breach/ violation or contravention of any terms and conditions contained herein by the Tour Operator to whom the contract has been awarded, the said security deposit shall be forfeited by the department and such Tour Operators shall be blacklisted in addition to the termination of the contract.

16. ADVANCE AMOUNT:

If the Tour Operator belongs to the private sector, not more than 30% of the total costs shall be granted as an advance against the bank guarantee submitted by Tour operator from nationalized bank in the name of “*DDO, Delhi Judicial Academy*” and should remain valid for a period of 60 days beyond the date of completion of tour, i.e. before the commencement of the tour. The remaining amount shall be paid at the end of the tour on submission of invoice(s)/bill(s) by the tour operator. Bank Guarantee shall be released after completion of Tour.

17. STATUTORY OBLIGATIONS:

The Tour Operator shall be responsible for the compliance of all the rules and regulations.

18. NO LIABILITY OF ACADEMY IN CASE OF ANY LOSS ETC.

The Academy shall not be liable for any compensation for any loss which Tour Operator may suffer because of negligence/ mis-happening or violation of any rule or regulation on the part of Tour Operator or its staff/ employee.

19. DISPUTES

In case of any dispute relating to any matter arising out of the contract executed between the parties, The Tour Operator shall before taking any legal action approach the Chairperson, Delhi Judicial Academy and in his / her absence Director (Academics) Delhi Judicial Academy for amicable resolution of the disputes. In case the dispute is not resolved, before, approaching any Court for the adjudication of the Dispute, parties shall approach the Delhi High Court Mediation Centre for the amicable resolution of Dispute by way of Mediation or Conciliation. In case of the non settlement of the Dispute through Mediation or Conciliation, the Dispute shall be referred to Delhi High Court Arbitration Centre for Arbitration.

20. RELEASE OF PAYMENT:

The Academy shall, on the successful completion of the tour, try to release the payment after deduction of statutory liabilities and penalties/ Compensation/ non-payment of money for deficient services (if any) within one month after the submission of pre –receipted bill(s) accompanied with all the necessary documents etc. However, in case of any delay, no interest shall be payable by the Academy thereon.

21. EXECUTION OF AGREEMENT AFTER THE AWARDING OF CONTRACT:

The Successful Bidder shall sign an agreement with the Delhi Judicial Academy without any delay on a stamp paper of Rs. 100/- in terms of the present Tender Document and draft agreement as given in **Annexure 'E'**.

TECHNICAL BID FORM

Sl.No.	Particulars	Details
1.	<p>Name of the Proprietorship Firm / Partnership Firm / Company / Organization</p> <p>Business Address(es) / Registered Address:</p> <p>Phone No.</p> <p>Email Address(es):</p> <p>Permanent Account Number (PAN)</p> <p>GST No.</p> <p>Earlier VAT No.</p> <p>Partnership Registration No./Registration No. under Companies Act. In case of Proprietorship Firms any Certificate under any law showing it to be Business Entity:</p> <p>Date of Establishment / Registration of Partnership Firm / Company</p>	
2.	<p>Name(s) of the partner(s)/proprietor(s)/Director(s):</p> <p>Address(es) Residential Address(es) correspondence:</p> <p>Mobile No.</p> <p>Email Address(es):</p> <p>Registration No as partner(s) / Registration No. as Director (if any):</p> <p>Permanent Account Number (PAN)</p>	
3.	<p>Name of authorized person to sign the Tender Document and represent the Bidder during tendering process: (in case the tender document is not being signed by Proprietor/Partner/Director)</p> <p>_____</p> <p>Designation</p> <p>_____</p> <p>Telephone & Mobile No.</p> <p>_____</p>	

	<p>E-mail ID</p> <hr/> <p>Specimen Signatures of the authorized person</p> <hr/> <p>Recent Photograph (attested by Proprietor/Partner/Director)</p>	
4.	Income Tax Return for three Assessment Years 2014-15, 2015-16 and 2016-17 (Documentary evidence to be attached)	
5.	VAT/TIN return filed during the F.Y. 2015-16 (Documentary evidence to be attached)	
6.	EMD details (Amount, Name of the Bank, Branch, Fixed Deposit Receipt No.)	
7.	Any other information considered necessary but not included above.	

Date:

Stamp, Name & Signature

Undertaking

1. I/We have not been blacklisted / debarred by any of the Government/Autonomous Body/ Public Sector Undertaking in last three years.
2. The information and documents submitted with the bid by me/us are correct and I/we me/are fully responsible for the correctness of the information and documents submitted by us.
3. I/we fully do realize and understand that in case of any information being furnished is found to be not true, Academy would be at liberty to forfeit Bid Security/ Performance Guarantee, as the case may be, apart from the termination of contract and to take other suitable action(s) as permissible in Law.
4. I/ We hereby certify that I/We have read the entire tender documents including Annexure 'A' to 'E' appended thereto and I/ we undertake to abide by all the terms and conditions contained therein.

Date:

Stamp, Name & Signature

FORMAT OF FINANCIAL BID

SL.NO.	Description	Amount (In INR) (Rates shall be inclusive of all taxes & levies)
1.	Per Person rate to be charged by the bidder.	Rs..... (Rupees.....)

Signature & Seal of the bidder

***Indian Tourism Development Corporation/ Delhi Tourism Development Corporation/ Other State Tourism Development Corporations are exempted from submitting the Technical Bid.**

**STATEMENT OF ANNUAL TURNOVER
(To be Certified By Chartered Accountant)**

S. No.	Financial Year	Gross Annual Turnover
1.	2015-16	
2.	2016-17	

(Stamp, Name & Signature of Tour Operator)

Certificate by the Chartered Accountant

Certified that the above details of Annual Turnover have been checked and verified by me from the annual accounts of M/s.....

Name of the Chartered Accountant:

Address :

Phone No.:

Seal :

(To be made on Rs 100/- Non-Judicial Stamp Paper)

FORM OF AGREEMENT

This agreement is made on _____ day of _____ (Year)_____ between the Delhi Judicial Academy, Sector-14, Dwarka, New Delhi as one part, hereinafter called “the Academy” and M/s_____, having its registered office at _____ hereinafter called the “Tour Operator” for providing tour operating services to the Academy.

WHEREAS the Academy is desirous to engage the Tour Operator for providing Tour Operating Services to the Delhi Judicial Academy to make boarding and lodging, sightseeing and travel arrangements for Judicial Officers of Delhi District Judiciary for their retreat at Udaipur-Chittorgarh, Rajasthan from 10th – 12th November, 2017 as per the details provided in this Tender Documents on the terms and conditions stated below:

1. The Tour Operator shall be solely responsible for the compliance of provisions of all statutory obligations and other law or laws as applicable, related to Tour operating services to the Academy. The Academy shall have no liability in this regard.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
 - a. Letter of acceptance of award of Contract.
 - b. Tender Document
 - c. Technical Bid and Financial Bid submitted by the Tour Operator
 - d. Addendums, if any; and
 - e. Any other documents forming part of the Contract.
3. The tour operator shall be solely responsible for any accident/medical/health related liability/compensation in respect of its employees for any injury suffered by any one of them during the course of their deployment for providing services to the Academy. The Academy shall have no liability in this regard
4. Any violation of instruction/agreement or suppression of facts will attract cancellation of agreement without any further reference or without waiting for any notice period to be completed.

5. Delhi Judicial Academy shall be at liberty to terminate the Contract during the currency of this agreement at any point of time without assigning any reason.
6. Performance Security furnished in the form of Fixed Deposit Receipt/ Term Deposit Receipt at the time of signing the Agreement shall be returned only after the discharge of all obligations under the Contract and adjustment of outstanding dues against the Tour Operator of any nature against the bills submitted by the Tour Operator or otherwise.
7. There would be no increase in rates payable to the Tour Operator during the contract period.
8. The Tour Operator agrees to comply with any modification made in the Terms and Conditions of this Agreement necessitated to meet any exigency or to give effect to terms and conditions of this Agreement or to correct inadvertent errors, if any.
9. Decision of the Academy in regard to interpretation of the Terms and Conditions and the Agreement shall be final and binding on the Tour operator.
10. In case of any dispute relating to any matter arising out of the contract executed between the parties, The Tour Operator shall before taking any legal action approach the Chairperson, Delhi Judicial Academy and in his / her absence Director (Academics) Delhi Judicial Academy for amicable resolution of the disputes. In case the dispute is not resolved, before approaching any Court for the adjudication of the Dispute, parties shall approach the Delhi High Court Mediation Centre for the amicable resolution of Dispute by way of Mediation or Conciliation. In case of the non settlement of the Dispute through Mediation or Conciliation, the Dispute shall be referred to Delhi High Court Arbitration Centre for Arbitration.
11. All disputes shall be subject to the exclusive jurisdiction of courts in Delhi.

IN WITNESS WHEREOF both the parties have set and subscribed their respective hands with their Seal in New Delhi in the presence of the witness:

First party

Second Party

For and on behalf of the Academy

For and on Behalf of Tour Operator

Delhi Judicial Academy

Sector – 14 Dwarka

New Delhi – 110078

Witness:- 1.

2.

(Name, Address and Telephone No.)

(Name, Address and Telephone No.)